



INSIGHT. EXPERIENCE. INNOVATION.



ArcSource Group: Structured delivery. Measurable outcomes. Low-risk execution.

Operational Performance & Medical Military Readiness

Air Force Medical Command Continuous Improvement & Innovation (CII)

Lean Six Sigma Master Black Belts support AFMEDCOM, advancing High Reliability Organization objectives through the enterprise process improvement maturity model. Optimized 14 operational functions by reducing delays, eliminating inefficiencies, and driving measurable operational results.

Air Force Medical Command IDES Compliance & Quality

Air Force Medical Command Integrated Disability Evaluation System (IDES) planning, execution, compliance assessments, and improvement efforts, including PEBLO training, site visits, policy integration, and performance reporting. Support cross-functional DES collaboration and 100% MEB consistency and accuracy milestones, contributing to the Air Force remaining the only military service to consistently meet the 180-day IDES processing goal.

Air Force Medical Command Medical Logistics Training

Worldwide training requirements for Air Force Medical Command medical logistics personnel to sustain mission-ready forces. Services included training needs assessments, organizational analysis, curriculum development, Instructional Systems Design (ISD), technical writing, workshop and video support, and database development.

Navy Bureau of Medicine and Surgery (BUMED) Virtual Medical Evaluation Board (MEB)

Delivered the Navy's first large-scale virtual MEB model across 13 MTFs, providing MEBAA, PEBLO, and Care Coordinator services. Provide administrative medical reviews by licensed physicians, case management, compliance monitoring, process improvements, dashboards, and performance reporting. Reduced inactive case percentages to historic regional lows, achieving Surgeon General targets below 5%, while reducing backlogs, eliminating expired cases, and increasing return-to-duty rates by more than 25%.

Navy Bureau of Medicine and Surgery (BUMED) Budget Office

Provide operational planning for the Maritime Operations Center Directorate Special Programs, including budget execution, tracking, and portfolio management to support mission readiness. Achieved 99% portfolio execution while aligning funding for identified unfunded requirements (UFRs).

Navy Bureau of Medicine and Surgery Drug & Alcohol Counselor School (NDACS)

Delivered curriculum modernization and Instructional Systems Design (ISD) support for Navy Drug and Alcohol Counselor programs supporting fleet substance abuse prevention, treatment, and recovery readiness. Revised and developed more than 560 hours of experiential curriculum, modernized course content, developed new training materials, and provided assessments, database support, and certification examination/psychometric services.

DLA Procurement Integrated Enterprise Environment (PIEE)

Provide comprehensive PMO and business process modernization support for Defense Logistics Agency PIEE, a mission-critical portfolio of enterprise procurement and business systems. ArcSource enables modernization, disciplined execution, and operational readiness across a large and diverse user community through Agile lifecycle oversight, audit readiness, reporting, service desk coordination, and stakeholder engagement.

✔ Digital Accessibility for IT Modernization / Section 508 Maturity Model

Centers for Disease Control and Prevention – Section 508 compliance testing and remediation, workforce development, enterprise operating model implementation, human-centered design, and risk-based prioritization.

US Mint Section 508 Compliance Testing – Testing and remediation for electronic information and communications technology (ICT).

DHS USCIS Section 508 Compliance – Testing, remediation, reporting, and customer collaboration for LMS eLearning.

HHS NIH National Eye Institute – Digital accessibility testing and remediation.

✔ Why ArcSource – Practical Solutions that Improve Readiness and Mission Execution

Backed by **16+ years of federal experience and a workforce with deep military and military healthcare expertise**, ArcSource helps defense healthcare and warfighter sustainment organizations transform complex processes and mission-critical operations into measurable, repeatable performance improvements. Our teams have achieved up to **90% reductions in rework, 50% reductions in administrative effort, and optimized more than 14 mission functions.**

Primary NAICS Codes

541611, 541612, 541512, 541519,
541990, 541330, 561110, 611430

Company Information

CAGE Code: 52RK7
UEI: VJJJUYFL66 J5



Contract Vehicles



GSA MAS #47QRAA24D00BV
SINS: 545151S, 541611, 611430,
611430TD, 611710, 561110



OASIS + Small Business and
Woman Owned Small Business



Category B – Small Business



Small Business



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ISO Registrations

9001:2015 / ISO/IEC 27001:2015